

Maryland Workers' Compensation Commission
Meeting Minutes
Thursday, August 24, 2023

Call to Order: Chairwoman Maureen Quinn called the meeting to order at 9:32 a.m.

Present: Chairwoman Quinn and Commissioners Kathleen Evans, James Forrester, Allan Kittleman, Howard Metz and Morrisann Martin.

Staff members attending were Mary Ahearn, Scott Curtis via telephone, Amy Lackington, and Stacey L. Roig, Secretary.

Guests attending: Anne Hoke, Esq.

Approval of Minutes: The Minutes of the Commission meeting on August 10, 2023, were reviewed by the Commissioners. Upon motion of Commissioner Kittleman and second by Commissioner Evans, the Minutes were approved with a unanimous vote.

Chair's Report: Chairwoman Quinn asked Mary Ahearn to discuss the January 1, 2024 Advisory Loss Costs Filing report, which is provided to the Maryland Insurance Administration (MIA). Ms. Ahearn reported that this year the report also includes the 2021 and 2022 data from Chesapeake Employers' Insurance Company, which was not included in prior years. The report indicated a 10.6% overall decrease in pure premium loss costs. The full report will be available on the MIA website.

Chair Quinn asked Amy Lackington to provide an update on the MWCEA conference in October. Ms. Lackington reported that Commissioner Parker-Warren will not be attending the conference this year. Commissioner Kittleman volunteered to cover the session on medical cannabis.

Old Business: Chair Quinn asked Commissioner Evans to provide a security update to the Commissioners. Commissioner Evans reported that the metal detector program was working well, and the Commission will be rolling it out to the regional hearing sites over the next month, beginning with Beltsville on August 28th. Notice of the rollout is posted on the Commission website and flyers are posted on the doors of the regional sites. The new metal detectors are working well.

New Business: Chair Quinn asked Mary Ahearn to provide an update on the CompHub deployment as we reach Day 10 in CompHub. Ms. Ahearn reported that CompHub was deployed on August 14th with some expected bugs and hiccups. There are over 5,000 users in CompHub and some of the issues are user errors. The EM Team is staying in the city to be close to the Commission and staying late and returning early in the morning to address the issues. Some of the errors can be fixed and others are long term programming and policy issues to be addressed at another time. Ms. Ahearn also asked the Commissioners not to wait until the Commission meetings to tell her the problems they are having. Please make the EM Team aware of issues as they happen. The Commissioners discussed several processes that are a problem and requested that they be changed or otherwise addressed. The migration of the documents from FileNet to CompHub is taking much longer than expected but, there are over one billion documents to migrate to the new system. Ms. Ahearn is working with the EM Team to address and correct the issues. Some items can be fixed now but, others need another Release to change for the future. Please continue to be patient.

Adjournment: Upon a motion by Commissioner Forrester and second by Commissioner Evans and upon a unanimous vote, the meeting was adjourned at 10:45 a.m.

Maureen Quinn, Chairwoman

Stacey L. Roig, Secretary